

EDGE IT SUPPORT Privacy Policy

EDGE IT Support understands that your privacy is important to you and that you care about how your personal data is used. EDGE IT Support respect and value the privacy of everyone who visits www.edgeit.support. The EDGE IT Support site will collect and use your personal data as described in this Privacy Policy. Any personal data collected will only be used as permitted by law.

Please read this Privacy Policy carefully and ensure that you understand it. Your acceptance of this Privacy Policy is implied if you chose to submit any of your personal data via this site. You can withdraw consent at anytime.

Information About EDGE IT Support

This website is owned and operated by EDGE IT Support, a company registered in England No 13085125

Registered address: 23 Overland Drive, Brown Edge, Stoke-On-Trent, England, ST6 8RF

Email address: info@edgeit.support

Telephone number: 0345 548 0900

Postal address: 23 Overland Drive, Brown Edge, Stoke-On-Trent, England, ST6 8RF

What Does This Policy Cover?

This Privacy Policy applies only to your use of this site. This site may contain links to other websites. Please note that EDGE IT Support have no control over how your data is collected, stored, or used by other websites and EDGE IT Support advise you to check the privacy policies of any such websites before providing any data to them.

Data we process when you use our website.

- Forename, Surname, Email Address, Telephone Number, Location and social media tracking

How do we collect your information?

- When signing up to our newsletter so we can send updates about our company to you.
- When completing a contact Information form.
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How will we use your data?

EDGE IT Support collects your data so that we can

- Prepare a quotation/proposal or scope of works for you IT requirements
- Contact you to discuss your IT requirements
- Inform you to any IT changes/legislation or software that we deem to be of interest to you

What are your data protection rights?

EDGE IT Support would like to make sure you are fully aware of all your data protection rights.

Every user is entitled to the following:

The right to access

- You have the right to request EDGE IT Support for copies of your personal data. We may charge a small fee for this service.

The right to rectification

- You have the right to request EDGE IT Support correct any information you believe is inaccurate. You also have the right to request EDGE IT Support to complete information you believe is incomplete.

The right to erasure

- You have the right to request that EDGE IT Support erase your data, under certain conditions.

The right to restrict processing

- You have the right to request that EDGE IT Support restrict the processing of your personal data, under certain conditions.

The right to data portability

- You have the right to request that EDGE IT Support transfer the data that we have collected to another organisation or directly to you, under certain conditions.

If you make a request, we have one month to respond. If you would like to exercise these rights, please contact us at our email:

Email address: info@edgeit.support

Telephone number: 0345 548 0900

Postal address: 23 Overland Drive, Brown Edge, Stoke-On-Trent, England, ST6 8RF

What are cookies?

Cookies are text files placed on your computer to collect standard internet log information and visitor behaviour information. When you visit our website we may collect information from you upon your agreement through cookies

Cookies in use –

- Temporary/Session Cookies which will optimise our page and help you navigate our website on subsequent viewings.
- Third-Party Cookies – Used by us and any organisations we work with to collect certain information used while we conduct our online marketing campaigns. This is used in conjunction with third-party companies to ensure we advertise our products in the correct manner and market to our desired demographics.

Changes to our privacy policy

- EDGE IT Support keeps its privacy policy under regular review and places any updates on this web page. This privacy policy was last updated 25 September 2020.

How to contact us

If you have any questions about EDGE IT Supports privacy policy, the data we hold on you, or you would like to exercise your data protection rights please do not hesitate to contact us:

Email address: info@edgeit.support

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